### What does it take to be a volunteer?

Volunteers are asked to complete training based on their area(s) of interest. This training can be set up with a staff member at a time convenient to the volunteer/group.

All volunteers are asked to have PA Act 153 clearances.

#### **Training includes:**

- Staff tour of the parks
- Basic Leave No Trace principals
- Safety training
- Historical and point of interest tours.

Interested? Did we mention there is <a href="NO MINIMUM">NO MINIMUM</a> amount of time to pledge towards volunteering?

Those wishing to volunteer 10+ hours per month enjoy special perks:

FREE admission for volunteer & one guest to Gruber Wagon Works tours.

FREE admission for all fee-based programs (Pre-registration still required where necessary).

Have a question about a park or how you can volunteer?

Contact Doug Grove, Chief Ranger, at dgrove@countyofberks.com

# volunteer opportunities



www.countyofberks.com/parks



## Volunteer Opportunities:

#### **Event Staff:**

Volunteers at Parks related events serve a varied role which can include: preparation of materials, set-up/break down of event spaces, on site help during events, helping with children's activities, directing traffic flow, parking cars, and providing point of contact information about the parks and specifics on the event.





#### **Tour Guides:**

Volunteer tour guides lead guided tours for visitors of all ages through the two museums located at the Berks County Heritage Center, the Gruber Wagon Works, a National Historic Landmark, and the C. Howard Heister Canal Museum. Guides may also serve as a greeter at the C Howard Hiester Canal Museum during its regular walk-in-self-guided hours. All tour guides are provided with onsite training and learning materials. If you love learning about local history, sharing stories, and enjoy meeting new people, serving as a tour guide offers many enjoyable opportunities.



Trail ambassadors are the 'boots on the ground' point of contact on our trails and in our park spaces. Ambassadors walk trails, answer questions about points of interest, give directions, help keep our trails clean, and are a physical presence on the trail. They can report safety issues to Rangers and Park Staff, and inform park visitors on park hours, ordinances, and rules.

#### **Visitor Services:**

Visitor services volunteers are based at the Heritage Center's Country Store.
Volunteers in this role sell tickets for tours of the Gruber Wagon Works and Hiester Canal Center, provide information related to the Parks Department's programs and resources for all park users. Visitor services volunteers also process shop transactions for the museum store and may also assist with administrative functions at the Heritage Center.



#### **Park Stewards:**

Stewards take on jobs and roles with less interaction with the public. This can include things like gardening/landscaping projects, shoreline/trail/park cleanup, and more.

